

Preparing Candidates for a Better Background Check Experience

We know only too well that, for some candidates, the expectation of a background verification ranks right up there with root canals. The reality is that, thanks to advances in technology and communication, background checks conducted by HireRight are customarily quick and easy. Still, it's a good job to ease candidates' apprehension. Our research has found candidates who are familiar with the background verification process ahead of time are 2.4 times more likely to be satisfied than those who are unaware.

How to help:

1. Let candidates know early in the interview process that you conduct background checks and have partnered with HireRight, the candidate-friendly verification firm.
2. Explain that the verification is not an obstacle but a vital step to helping your company recruit A-level talent.
3. We've got a lot of articles, videos, tip sheets and other materials that explain the process and allay fears. Guide them to <https://www.hireright.com/applicant-assistance> and our channel on YouTube.
4. Suggest candidates have their documentation, references and other material handy so they're ready if additional personal information is needed.
5. If you are hiring candidates from various global backgrounds and locations, be sure that you have content available in their local language, if possible/necessary. And let them know that, if we need to verify information from overseas, the process may take longer.

You'd be surprised at how far this information goes in helping the candidate take a more enthusiastic approach to the background check process. And that'll make you look good.

Getting Started

For more information, visit us at www.hireright.com.

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