HIRERIGHT APPLICANT CENTER MOBILE™

Accessed through a smartphone or tablet, HireRight Applicant Center Mobile ™provides candidates with an intuitive screening experience, enabling them to supply information, view status of their background check, and access live help through their mobile device.

Introduction

Today, people increasingly rely on their mobile devices to communicate because they provide greater portability and access than laptops or desktops. IDC predicts that by 2015 more people in the U.S. will access the Internet via mobile devices than through desktop computers or other wired devices.[1] According to a 2011 Consumer Reports reader survey, 60% of respondents own a smartphone and the use of a smartphone for web access jumped 68% in two years.[2] Another change in the way individuals communicate is a preference for texting instead of email or phone use. In 2011, the average number of text messages sent by adult Americans per day was 45.1 and 31% preferred text messaging over calling.[3]

HireRight Applicant Center MobileTM is the mobile version of the company's popular Applicant CenterTM, a personalized online portal that provides candidates with greater transparency into the screening process, and features that offer a new level of convenience and simplicity through the process. Using a smartphone or tablet, job candidates can track the status of their employment background check, receive requests for information and provide additional documentation while on-the-go. In a future release, candidates will also receive text alerts so they can respond faster to requests for information, expediting screening and speeding time-to-hire. HireRight Applicant Center MobileTM is optimized for viewing and navigation on smartphones providing an outstanding user experience.

Benefits

HireRight Applicant Center Mobile™ helps employers to:

✓ **Expedite the screening process** – mobile access to a secure, online portal provides a streamlined way to keep the applicant apprised of the screening process, a convenient means for the applicant to provide needed documentation, and a consolidated view of all communications, making the process more efficient and improving the turn-around-time on verifications.

✓ **Reduce unnecessary communications –** Emails, text alerts, real-time status reports, document receipts, and a record of communications increases candidate verification progress visibility. Tailored support material such as FAQs and live chat further reduces unnecessary communications.

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[1] http://www.computerworld.com/s/article/9219932/Most_will_access_Internet_via_mobile_devices_by_2015_IDC_says
[2] 2009 and 2011 Annual Cell Phone Service Surveys, Consumer Reports National Research Center, 2011
[3] http://www.thetelecomblog.com/2011/09/22/texting-frequency-levels-off-among-us-adults/

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- ✓ **Provide a unique experience for applicants on-the-go -** HireRight Applicant Center MobileTM provides job applicants with a personalized and intuitive screening experience, enabling them to supply information, check status, and access live help through their smartphones or tablets.

HireRight Applicant Center MobileTM improves the screening process for both the candidate and the employer. It reduces unnecessary communications and candidate uncertainty by keeping the candidate informed with real-time status updates, document receipt confirmation, and a record of communications. It also provides new convenience features to an applicant undergoing a background check, such as the ability for them to receive an alert requesting a document, photograph the document requested, and then upload it from their mobile device in a matter of seconds.

Process

Applicants log in to HireRight Applicant CenterTM from their wired or mobile device using a link and authentication information provided in their initial invitation email. As soon as their login information is verified, the applicant may view their background check status and will be alerted to any action required. With a simple click-of-a-button, the form that needs to be completed is shown with many of the fields auto-populated from an online employment application or applicant tracking system.

Applicants can upload additional documentation (or print a bar-coded fax cover sheet) and submit everything to HireRight from one easy interface. Any other documents required are requested by an immediate alert email or text, if candidates register to receive text alerts. All communications and receipt of any documentation provided by the applicant is noted real-time on the screen with a date stamp along with the percentage progress of background check completion.

Applicants also have instant access to live chat, phone support, and other resources such as a frequently asked questions (FAQ) document, security protection, and privacy policy.

Considerations

Applicants of employers using HireRight Enterprise^{TM}, Professional^{TM}, and DAC Edition^{TM} screening solutions have access to HireRight Applicant Center Mobile ^{TM} at no charge.

Learning More

For more information about HireRight services, call us at 800.400.2761 in the U.S. and Canada or +1 949.428.5800 worldwide or visit us online at www.hireright.com.

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