HireRight offers an extensive network of more than 5,500 collection sites throughout the
United States that use electronic custody and control form (eCOC) technology for drug
screening. Using eCOC technology for drug screening reduces form completion errors, such
as using an incorrect chain of custody form and legibility issues commonly associated
with paper forms and helps ensure the correct analysis is performed on the sample at the
testing laboratory.

In the event an eCOC collection site is not available HireRight will manage the paper form
process directly with your candidate.

With HireRight’s eCOC solution, program managers can invite their candidates to complete the
drug testing registration online and select the most convenient collection site for their testing.
Drug testing instructions are provided to the candidate during their online session. Program
managers may choose to complete the registration process on behalf of their candidates and
email the instructions directly from HireRight.

Program managers can track the progress of the drug test – current status, whether the
candidate completed the test within the pre-defined timeframe, and when the results are
available for viewing. When candidates need additional time to test, the program manager can
extend the deadline online. Plus, program managers and candidates can search and change
the collection site, without calling customer service.

Once negative results are reported to HireRight, they are made available immediately to the
program manager. Non-negative results are sent to the Medical Review Officer (MRO) for further
review. All test results are electronically imaged with auditable time stamps.