

Comparing BACKGROUND CHECK PRACTICES Around the world

HireRight's 2018 Annual Employment Screening Benchmark Reports revealed fascinating background check and hiring practices in organisations in multiple fields in the United States (U.S.), Europe/Middle East/Africa (EMEA) and Asia Pacific (APAC, including Australia and New Zealand). Here's a look how these three regions reported strong similarities as well as numerous unique perspectives that may be helpful in assessing your individual human capital management programs.



US



EMEA



APAC

Process for screening international candidates

45%

conduct global criminal checks

35%

conduct global education checks

31%

conduct global work experience/reference checks

21%

conduct global criminal checks

52%

conduct global education checks

45%

conduct global work experience/reference checks

20%

conduct global criminal checks

39%

conduct global education checks

46%

conduct global work experience/reference checks

Organisations from all three regions reported they conduct the same background checks, although both EMEA and APAC placed greater emphasis on global education checks and work experience checks than the U.S.

Background checks performed pre-hire

91%

conduct criminal or other public record searches

78%

conduct previous employment and/or reference checks

71%

conduct education verification checks

77%

conduct criminal or other public record searches

81%

conduct previous employment and/or reference checks

83%

conduct education verification checks

75%

conduct criminal or other public record searches

79%

conduct previous employment and/or reference checks

79%

conduct education verification checks

While criminal record searches ranked first in the U.S., it ranked third in EMEA and APAC; in those regions, education verification came in first. Interestingly, social media was used for background checks by 29% and 21% of organisations in APAC and EMEA respectively, while only 9% of organisations in the US conducted them, perhaps owing to the exposure to litigation of conducting them early in the hiring process in the U.S.

Benefits derived from background checks

56%

better quality of hires

78%

more consistent safety and security

47%

improved regulatory compliance

49%

better quality of hires

56%

more consistent safety and security

56%

improved regulatory compliance

71%

better quality of hires

57%

more consistent safety and security

59%

improved regulatory compliance

All three regions are consistent in citing better quality of hires, more consistent safety and security, and improved regulatory compliance as the top three benefits gained from background checks.

Talent acquisition and talent management challenges

55%

finding qualified job candidates

44%

making HR processes more efficient

43%

improving the candidate experience from application through onboarding

77%

finding qualified job candidates

46%

making HR processes more efficient

46%

improving the candidate experience from application through onboarding

49%

finding qualified job candidates

61%

making HR processes more efficient

55%

improving the candidate experience from application through onboarding

While making the HR processes more efficient is a priority across the board — and around the world — improving the candidate experience and using technology to acquire and manage talent — at a time when the majority of the labor pool place a priority on the candidate experience and lives on tech devices - are ranked far lower.



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